

# UNC Eshelman School of Pharmacy Student Course Evaluations Annual Report Fall 2020 – Summer 2021 Results by Semester Professional, Graduate, and Elective Courses and Instructors

The School's <u>Policy and Procedures on Student Evaluation of Course and Instructor Effectiveness</u> states the Office of Organizational Effectiveness, Planning, and Assessment (OE), will review all student course evaluation results to determine whether any courses or instructors warrant further review or are worthy of recognition (Appendix A).

This report presents a summary of the *Fall 2020, Spring 2021, and Summer 2021* student course evaluation results that met the School's established review criteria. It is important to keep in mind that student course evaluations represent *one* component of an overall course and instructor assessment process. The results do not reflect peer evaluation of instructor teaching effectiveness or a comprehensive, systematic review of a course.

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# **2020 - 2021 OVERVIEW**

| 2020 – 2021 Response Rates                |       |       |       |       |  |  |
|---|-------|-------|-------|-------|--|--|
| Overall Fall 2020 Spring 2021 Summer 2021 |       |       |       |       |  |  |
| <b>Professional Courses</b>               | 50.3% | 55.8% | 42.9% | n/a   |  |  |
| <b>Graduate Courses</b>                   | 65.4% | 68.8% | 61.2% | n/a   |  |  |
| Elective Courses <sup>1</sup>             | 54.6% | 53.8% | 54.5% | 76.9% |  |  |

<sup>&</sup>lt;sup>1</sup> Elective Courses can be Professional and/or Graduate.

| 2020 – 2021 Summary of <i>Courses</i> : Fall 2020, Spring 2021, Summer 2021 |                   |                        |      |             |             |  |
|---|-------------------|------------------------|------|-------------|-------------|--|
| COURSES   | Courses Evaluated | Warrant Further Review |      | Worthy of F | Recognition |  |
| COURSES   | #                 | #                      | %    | #           | %           |  |
| Professional  | 31                | 0                      | 0.0% | 4           | 12.9%       |  |
| Graduate  | 39                | 0                      | 0.0% | 8           | 20.5%       |  |
| Electives   | 33                | 0                      | 0.0% | 18          | 54.5%       |  |

| 2020 – 2021 Summary of <i>Instructors</i> : Fall 2020, Spring 2021, Summer 2021 |                                      |                                     |      |             |                          |  |
|---|--------------------------------------|-------------------------------------|------|-------------|--------------------------|--|
| INSTRUCTORS   | Instructors Evaluated <sup>2,3</sup> | Warrant Further Review <sup>4</sup> |      | Worthy of F | Recognition <sup>5</sup> |  |
| MSTROCTORS  | #                                    | #                                   | %    | #           | %                        |  |
| Professional  | 114                                  | 0                                   | 0.0% | 75          | 65.8%                    |  |
| Graduate  | 66                                   | 0                                   | 0.0% | 28          | 42.4%                    |  |
| Electives   | 93                                   | 0                                   | 0.0% | 78          | 83.9%                    |  |

<sup>&</sup>lt;sup>2</sup> Course Directors identify instructors to be evaluated; there are no requirements on number of contact hours taught in order to be evaluated.

<sup>&</sup>lt;sup>3</sup> If an instructor was evaluated in more than one course, s/he is only counted once.

<sup>&</sup>lt;sup>4</sup> If an instructor met "warrants further review" criteria more than once, s/he is only counted once.

 $<sup>^{\</sup>rm 5}$  If an instructor met "worthy of recognition" criteria more than once, s/he is only counted once.



# **Fall 2020 Student Course Evaluations Summary Report**

#### Fall 2020 COVID-19:

The UNC Eshelman School of Pharmacy transitioned to remote learning for all courses and reduced operations per University guidelines in mid-March 2020 in response to the COVID-19 global health pandemic. This transition impacted instructional practices and the student learning experience beginning the Spring 2020 semester.

This transition in the teaching and learning environment should be considered when reviewing the following results. Student feedback on courses and instructors is one of multiple data sources in review of faculty instructors and curricular quality improvement efforts.

#### **PREFACE**

The School's <u>Policy and Procedures on Student Evaluation of Course and Instructor Effectiveness</u> states that the Office of Organizational Effectiveness, Planning, and Assessment (OE), using established criteria, will review all student course evaluation results to determine whether any courses or instructors warrant further review or are worthy of recognition (*Appendix A*).

This report presents a summary of the *Fall 2020* student course evaluation results that met the School's established review criteria. The following tables specify the number of courses and instructors evaluated, the number and percentage of courses and instructors *warranting further review*; and the number and percentage of courses and instructors *worthy of recognition*.

It is important to keep in mind that student course evaluations represent *one* component of an overall course and instructor assessment process. The results do not reflect peer evaluation of instructor teaching effectiveness or a comprehensive, systematic review of a course.

Last updated: v2021 September 2



## **FALL 2020 OVERVIEW**

| Fall 2020 Overall Response Rates |        |  |  |  |
|----------------------------------|--------|--|--|--|
| %                                |        |  |  |  |
| Professional Courses             | 55.83% |  |  |  |
| Graduate Courses                 | 68.75% |  |  |  |
| Elective Courses <sup>6</sup>    | 53.79% |  |  |  |

<sup>&</sup>lt;sup>6</sup> Elective Courses can be Professional and/or Graduate.

| Fall 2020 Courses |                   |                                       |       |   |             |  |
|-------------------|-------------------|---------------------------------------|-------|---|-------------|--|
| COURSES           | Courses Evaluated | Warrant Further Review Worthy of Reco |       |   | Recognition |  |
|                   | #                 | #                                     | %     | # | %           |  |
| Professional      | 17                | 0                                     | 0.00% | 1 | 5.88%       |  |
| Graduate          | 22                | 0                                     | 0.00% | 5 | 22.73%      |  |
| Electives         | 9                 | 0                                     | 0.00% | 7 | 77.78%      |  |

| Fall 2020 Instructors |                                      |   |       |    |                          |  |
|-----------------------|--------------------------------------|---|-------|----|--------------------------|--|
| INSTRUCTORS           | Instructors Evaluated <sup>7,8</sup> | Warrant Further Review <sup>9</sup> Worthy of Recogni |       |    | ecognition <sup>10</sup> |  |
|                       | #                                    | #   | %     | #  | %                        |  |
| Professional          | 56                                   | 0   | 0.00% | 38 | 67.86%                   |  |
| Graduate              | 37                                   | 0   | 0.00% | 16 | 43.24%                   |  |
| Electives             | 16                                   | 0   | 0.00% | 15 | 93.75%                   |  |

<sup>&</sup>lt;sup>7</sup>Course Directors identify instructors to be evaluated; there are no requirements on number of contact hours taught in order to be evaluated.

 $<sup>^{8}\,\</sup>mbox{If an instructor}$  was evaluated in more than one course, s/he is only counted once.

<sup>&</sup>lt;sup>9</sup> If an instructor met "warrants further review" criteria more than once, s/he is only counted once.

 $<sup>^{10}</sup>$  If an instructor met "worthy of recognition" criteria more than once, s/he is only counted once.



## **PROFESSIONAL PROGRAM**

| Fall 2020 Professional Program: Courses |  |       |   |       |  |
|---|--|-------|---|-------|--|
| Courses Evaluated                       | Warrant Further Review Worthy of Recognition |       |   |       |  |
| #                                       | #  | %     | # | %     |  |
| 17                                      | 0  | 0.00% | 1 | 5.88% |  |

|                                   | Fall 2020 Professional Program - Courses: Warrant Further Review           |                 |               |  |  |  |  |
|-----------------------------------|--|-----------------|---------------|--|--|--|--|
| # Year Course Number Course Title |  | Course Director | Response Rate |  |  |  |  |
|                                   | No professional program courses met criteria of warranting further review. |                 |               |  |  |  |  |

|   | Fall 2020 Professional Program - Courses: Worthy of Recognition |     |                 |                          |               |                   |  |  |
|---|---|-----|-----------------|--------------------------|---------------|-------------------|--|--|
|   | # Year Course Number Course Title                               |     | Course Director | Response Rate            |               |                   |  |  |
| Ī | 1   | PY1 | PHCY 501        | ON BECOMING A PHARMACIST | Scott, Mollie | 60.16% (n=74/123) |  |  |

| Fall 2020 Professional Program: Instructors |              |                          |             |                          |  |
|---|--------------|--------------------------|-------------|--------------------------|--|
| Instructors Evaluated <sup>11,12</sup>      | Warrant Furt | her Review <sup>13</sup> | Worthy of R | ecognition <sup>14</sup> |  |
| #   | # %          |                          | #           | %                        |  |
| 56  | 0            | 0.00%                    | 38          | 67.86%                   |  |

<sup>&</sup>lt;sup>11</sup>Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>12</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>13</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>14</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



|   | Fall 2020 Professional Program - Instructors: Warrant Further Review                  |            |                  |              |               |  |  |  |
|---|---|------------|------------------|--------------|---------------|--|--|--|
| # | Year  | Instructor | Course<br>Number | Course Title | Response Rate |  |  |  |
|   | No professional program course instructors met criteria of warranting further review. |            |                  |              |               |  |  |  |

|    |     | Fall 2020 Prof         | essional Prog                                    | ram - Instructors: Worthy of Recognition |                   |
|----|-----|------------------------|--|--|-------------------|
| #  |     |                        | Course<br>Number                                 | Course Title                             | Response Rate     |
| 1  | PY1 | Savage, Amanda         | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 2  | PY1 | Lee, Andrew            | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 3  | PY1 | Persky, Adam           | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 4  | PY1 | Zeeman, Jacqueline     | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 5  | PY1 | Anksorus, Heidi        | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 6  | PY1 | Bowers, Albert         | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 7  | PY1 | McLaughlin, Jacqueline | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 8  | PY1 | Hathaway, Nathaniel    | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 9  | PY1 | Mcginty, Robert        | PHCY 500   | PHARMACY BRIDGING COURSE                 | 60.16% (n=74/123) |
| 10 | PY1 | Scott, Mollie          | PHCY 501   | ON BECOMING A PHARMACIST                 | 60.16% (n=74/123) |
| 11 | PY1 | McClurg, Mary          | PHCY 501   | ON BECOMING A PHARMACIST                 | 60.16% (n=74/123) |
| 12 | PY1 | Rodgers, Jo Ellen      | PHCY 502   | PATHOPHYS HUMAN DISEASE                  | 62.40% (n=78/125) |
| 13 | PY1 | Williams, Dennis       | PHCY 502   | PATHOPHYS HUMAN DISEASE                  | 62.40% (n=78/125) |
| 14 | PY1 | Harris, Suzanne        | PHCY 502   | PATHOPHYS HUMAN DISEASE                  | 62.40% (n=78/125) |
| 15 | PY1 | Muluneh, Benyam        | Muluneh, Benyam PHCY 502 PATHOPHYS HUMAN DISEASE |  | 62.40% (n=78/125) |
| 16 | PY1 | Cipriani, Amber        | PHCY 502   | PATHOPHYS HUMAN DISEASE                  | 62.40% (n=78/125) |
| 17 | PY1 | Sturpe, Deb            | PHCY 502   | PATHOPHYS HUMAN DISEASE                  | 62.40% (n=78/125) |
| 18 | PY1 | Jarstfer, Michael      | PHCY 503   | MOLEC FOUND DRUG ACTION                  | 61.79% (n=76/123) |
| 19 | PY1 | Singleton, Scott       | PHCY 503   | MOLEC FOUND DRUG ACTION                  | 61.79% (n=76/123) |
| 20 | PY1 | Thorpe, Carolyn        | PHCY 504   | EVIDENCE-BASED PRACTICE                  | 59.35% (n=73/123) |
| 21 | PY1 | Tak, Casey             | PHCY 504   | EVIDENCE-BASED PRACTICE                  | 59.35% (n=73/123) |
| 22 | PY1 | Parry, Rachel          | PHCY 504   | EVIDENCE-BASED PRACTICE                  | 59.35% (n=73/123) |
| 23 | PY1 | Anksorus, Heidi        | PHCY 508   | PHARMACEUTICAL CALCULATIONS 2            | 65.32% (n=81/124) |
| 24 | PY1 | Marciniak, Macary      | PHCY 509   | IMMUNIZATION CERT TRAIN                  | 47.97% (n=59/123) |
| 25 | PY1 | Williams, Dennis       | PHCY 509   | IMMUNIZATION CERT TRAIN                  | 47.97% (n=59/123) |
| 26 | PY1 | Greene, Jessica        | PHCY 512   | PHARMACEUTICS DRUG DELIVERY I            | 65.04% (n=80/123) |
| 27 | PY1 | Anselmo, Aaron         | PHCY 512   | PHARMACEUTICS DRUG DELIVERY I            | 65.04% (n=80/123) |
| 28 | PY1 | Shrewsbury, Robert     | PHCY 513L  | PHARM COMPOUNDING I:NONSTERILE           | 57.72% (n=71/123) |
| 29 | PY2 | Anksorus, Heidi        | PHCY 601L  | PATIENT CARE LAB                         | 51.92% (n=81/156) |
| 30 | PY2 | Easter, Jon            | PHCY 609   | US HEALTHCARE SYSTEM                     | 50.64% (n=79/156) |
| 31 | PY2 | Frick, Amber           | PHCY 611   | APPLIED CLINICAL PHARMACOLOGY            | 53.21% (n=83/156) |
| 32 | PY2 | Rodgers, Philip        | PHCY 617   | PATIENT CARE EXPERIENCE                  | 50.64% (n=79/156) |
| 33 | PY2 | Scott, Mollie          | PHCY 617   | PATIENT CARE EXPERIENCE                  | 50.64% (n=79/156) |
| 34 | PY2 | Williams, Charlene     | PHCY 617   | PATIENT CARE EXPERIENCE                  | 50.64% (n=79/156) |
| 35 | PY2 | Kiser, Stephanie       | PHCY 617   | PATIENT CARE EXPERIENCE                  | 50.64% (n=79/156) |
| 36 | PY2 | White, Carla           | PHCY 617   | PATIENT CARE EXPERIENCE                  | 50.64% (n=79/156) |

|    |      | Fall 2020 Pro      | ofessional Prog  | ram - Instructors: Worthy of Recognition |                   |
|----|------|--------------------|------------------|--|-------------------|
| #  | Year | Instructor         | Course<br>Number | Course Title                             | Response Rate     |
| 37 | PY2  | Scott, Mollie      | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 38 | PY2  | Marx, Ashley       | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 39 | PY2  | Williams, Dennis   | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 40 | PY2  | Harris, Suzanne    | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 41 | PY2  | Fuller, Kathryn    | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 42 | PY2  | Murray, Taryn      | PHCY 630         | PHARMACOTHERAPY: APPLIED                 | 53.21% (n=83/156) |
| 43 | PY3  | Rodgers, Philip    | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 44 | PY3  | Rodgers, Jo Ellen  | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 45 | PY3  | Marx, Ashley       | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 46 | PY3  | Williams, Dennis   | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 47 | PY3  | Harris, Suzanne    | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 48 | PY3  | Morbitzer, Kathryn | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 49 | PY3  | Sanders, Kimberly  | PHCY 732         | INTEGRATIVE PHARMACOTHERAPY II           | 58.52% (n=79/135) |
| 50 | PY3  | Marciniak, Macary  | PHCY 737         | LEADERSHIP AND PROF DEV II               | 69.63% (n=94/135) |
| 51 | PY3  | Kiser, Stephanie   | PHCY 737         | LEADERSHIP AND PROF DEV II               | 69.63% (n=94/135) |
| 52 | PY3  | Steeb, David       | PHCY 737         | LEADERSHIP AND PROF DEV II               | 69.63% (n=94/135) |
| 53 | PY3  | Zeeman. Jacqueline | PHCY 737         | LEADERSHIP AND PROF DEV II               | 69.63% (n=94/135) |



## **GRADUATE PROGRAM**

| Fall 2020 Graduate Program: Courses |             |             |             |                       |  |
|-------------------------------------|-------------|-------------|-------------|-----------------------|--|
| Courses Evaluated                   | Warrant Fur | ther Review | Worthy of I | Worthy of Recognition |  |
| #                                   | #           | %           | #           | %                     |  |
| 22                                  | 0           | 0.00%       | 5           | 22.73%                |  |

|   | Fall 2020 Graduate Program - Courses: Warrant Further Review           |              |                 |               |  |  |
|---|--|--------------|-----------------|---------------|--|--|
| # | Course Number  | Course Title | Course Director | Response Rate |  |  |
|   | No graduate program courses met criteria of warranting further review. |              |                 |               |  |  |

|   | Fall 2020 Graduate Program - Courses: Worthy of Recognition |                            |                        |                  |  |  |  |
|---|---|----------------------------|------------------------|------------------|--|--|--|
| # | Course Number   | Course Title               | Course Director        | Response Rate    |  |  |  |
| 1 | PACE 815-001  | EVALUATION RESEARCH        | McLaughlin, Jacqueline | 78.57% (n=11/14) |  |  |  |
| 2 | PACE 815-965  | EVALUATION RESEARCH        | Morbitzer, Kathryn     | 91.67% (n=11/12) |  |  |  |
| 3 | PACE 833-965  | OVERVIEW OF HEALTH SYSTEMS | Savage, Scott          | 91.67% (n=11/12) |  |  |  |
| 4 | PACE 860-001  | ADV HOSP PHARM OPS         | Eckel, Stephen         | 84.62% (n=11/13) |  |  |  |
| 5 | PHRS 899-965  | DIVISION SEMINAR           | Morbitzer, Kathryn     | 83.33% (n=10/12) |  |  |  |

| Fall 2020 Graduate Program: Instructors |   |       |    |        |
|---|---|-------|----|--------|
| Instructors Evaluated 15,16             | structors Evaluated <sup>15,16</sup> Warrant Further Review <sup>17</sup> Worthy of Recognition <sup>18</sup> |       |    |        |
| #                                       | #   | %     | #  | %      |
| 37                                      | 0   | 0.00% | 16 | 43.24% |

<sup>&</sup>lt;sup>15</sup> Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>16</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>17</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>18</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



| Fall 2020 Graduate Program - Instructors: Warrant Further Review           |            |               |              |               |  |
|--|------------|---------------|--------------|---------------|--|
| #  | Instructor | Course Number | Course Title | Response Rate |  |
| No graduate program instructors met criteria of warranting further review. |            |               |              |               |  |

|    | Fall 2020 Graduate Program - Instructors: Worthy of Recognition |               |                            |                   |  |  |
|----|---|---------------|----------------------------|-------------------|--|--|
| #  | Instructor  | Course Number | Course Title               | Response Rate     |  |  |
| 1  | Frye, Stephen   | CBMC 807-001  | ORGANIC AND MEDC CHEM      | 100.00% (n=12/12) |  |  |
| 2  | Zhang, Qisheng  | CBMC 807-001  | ORGANIC AND MEDC CHEM      | 100.00% (n=12/12) |  |  |
| 3  | Aube, Jeffrey   | CBMC 807-001  | ORGANIC AND MEDC CHEM      | 100.00% (n=12/12) |  |  |
| 4  | Zeeman, Jacqueline  | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 5  | Mclaughlin, Jacqueline  | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 6  | Morbitzer, Kathryn  | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 7  | Ozawa, Sachiko  | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 8  | Minshew, Lana   | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 9  | Livet, Melanie  | PACE 815-001  | EVALUATION RESEARCH        | 78.57% (n=11/14)  |  |  |
| 10 | Morbitzer, Kathryn  | PACE 815-965  | EVALUATION RESEARCH        | 91.67% (n=11/12)  |  |  |
| 11 | Savage, Scott   | PACE 833-001  | OVERVIEW OF HEALTH SYSTEMS | 92.86% (n=13/14)  |  |  |
| 12 | Fortier, Chris  | PACE 833-001  | OVERVIEW OF HEALTH SYSTEMS | 92.86% (n=13/14)  |  |  |
| 13 | Savage, Scott   | PACE 833-965  | OVERVIEW OF HEALTH SYSTEMS | 91.67% (n=11/12)  |  |  |
| 14 | Fortier, Chris  | PACE 833-965  | OVERVIEW OF HEALTH SYSTEMS | 91.67% (n=11/12)  |  |  |
| 15 | Eckel, Stephen  | PACE 860-001  | ADV HOSP PHARM OPS         | 84.62% (n=11/13)  |  |  |
| 16 | Innocenti, Federico   | PHRS 899-002  | DIVISION SEMINAR DPET      | 75.00% (n=15/20)  |  |  |
| 17 | Lafata, Jennifer  | PHRS 899-003  | DIVISION SEMINAR DPOP      | 100.00% (n=7/7)   |  |  |
| 18 | Vest, Tyler   | PHRS 899-961  | DIVISION SEMINAR PACE      | 62.96% (n=17/27)  |  |  |
| 19 | Sheldon, Katharine  | PHRS 899-965  | DIVISION SEMINAR PACE      | 83.33% (n=10/12)  |  |  |
| 20 | Vest, Tyler   | PHRS 899-965  | DIVISION SEMINAR PACE      | 83.33% (n=10/12)  |  |  |



## **ELECTIVE COURSES**

| Fall 2020 Elective Courses |             |             |                       |        |  |
|----------------------------|-------------|-------------|-----------------------|--------|--|
| Courses Evaluated14        | Warrant Fur | ther Review | Worthy of Recognition |        |  |
| #                          | #           | %           | #                     | %      |  |
| 9                          | 0           | 0.00%       | 7                     | 77.78% |  |

<sup>&</sup>lt;sup>14</sup> Elective Courses can be Professional and/or Graduate.

|   | Fall 2020 Elective - Courses: Warrant Further Review                |              |                 |               |  |  |
|---|---|--------------|-----------------|---------------|--|--|
| # | Course Number   | Course Title | Course Director | Response Rate |  |  |
|   | No elective courses met the criteria for warranting further review. |              |                 |               |  |  |

|   | Fall 2020 Elective - Courses: Worthy of Recognition |                               |                   |                   |  |  |  |
|---|---|-------------------------------|-------------------|-------------------|--|--|--|
| # | Course<br>Number                                    | Course Title                  | Course Director   | Response Rate     |  |  |  |
| 1 | PHCY 802  | RADIOPHARMACY 2               | Smith, H.         | 57.14% (n=4/7)    |  |  |  |
| 2 | PHCY 811  | INFECTIOUS DISEASES           | Marx, Ashley      | 48.31% (n=57/118) |  |  |  |
| 3 | PHCY 812  | PEDIATRIC PHARMACOTHERAPY     | Beck, Shawna,     | 46.88% (n=15/32)  |  |  |  |
|   |   |                               | Echols, Carmen    |                   |  |  |  |
| 4 | PHCY 832  | INNOVATIONS IN COMMUNITY PHCY | Marciniak, Macary | 85.71% (n=6/7)    |  |  |  |
| 5 | PHCY 836  | SUBSTANCE USE DISORDERS       | Wilson, Courtenay | 57.14% (n=24/42)  |  |  |  |
| 6 | PHCY 841  | RURAL PHARMACY HEALTH 1       | Kiser, Stephanie  | 37.50% (n=3/8)    |  |  |  |
| 7 | PHCY 843  | RURAL PHARMACY HEALTH 3       | Kiser, Stephanie  | 50.00% (n=2/4)    |  |  |  |

| Fall 2020 Elective Instructors  |   |   |   |   |
|---|---|---|---|---|
| Instructors Evaluated <sup>19,20</sup> Warrant Further Review <sup>21</sup> Worthy of Recognition <sup>22</sup> |   |   |   |   |
| #   | # | % | # | % |
| 16 0 0.00% 15 93.75%  |   |   |   |   |

<sup>&</sup>lt;sup>19</sup> Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>20</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>21</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>22</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



| Fall 2020 Elective - Instructors: Warrant Further Review |  |               |              |               |  |  |
|--|--|---------------|--------------|---------------|--|--|
| #  | Instructor   | Course Number | Course Title | Response Rate |  |  |
|  | No elective course instructors met criteria for warranting further review. |               |              |               |  |  |

|    | Fall 2020 Elective - Instructors: Worthy of Recognition |               |                                |                   |  |  |  |  |
|----|---|---------------|--------------------------------|-------------------|--|--|--|--|
| #  | Instructor  | Course Number | Course Title                   | Response Rate     |  |  |  |  |
| 1  | Ozawa, Sachiko  | PHCY 725      | RESEARCH & SCHOLAR IN PHARM II | 81.48% (n=22/27)  |  |  |  |  |
| 2  | Smith, H.   | PHCY 802      | RADIOPHARMACY 2                | 57.14% (n=4/7)    |  |  |  |  |
| 3  | Marx, Ashley  | PHCY 811      | INFECTIOUS DISEASES            | 48.31% (n=57/118) |  |  |  |  |
| 4  | Holt, Shannon   | PHCY 811      | INFECTIOUS DISEASES            | 48.31% (n=57/118) |  |  |  |  |
| 5  | Evans, Rickey   | PHCY 811      | INFECTIOUS DISEASES            | 48.31% (n=57/118) |  |  |  |  |
| 6  | Wilson, William   | PHCY 811      | INFECTIOUS DISEASES            | 48.31% (n=57/118) |  |  |  |  |
| 7  | Devanathan, Aaron                                       | PHCY 811      | INFECTIOUS DISEASES            | 48.31% (n=57/118) |  |  |  |  |
| 8  | Beck, Shawna  | PHCY 812      | PEDIATRIC PHARMACOTHERAPY      | 38.89% (n=7/18)   |  |  |  |  |
| 9  | Echols, Carmen  | PHCY 812      | PEDIATRIC PHARMACOTHERAPY      | 46.88% (n=15/32)  |  |  |  |  |
| 10 | Whiteman, Matthew                                       | PHCY 812      | PEDIATRIC PHARMACOTHERAPY      | 46.88% (n=15/32)  |  |  |  |  |
| 11 | Khairullah, Amanie                                      | PHCY 812      | PEDIATRIC PHARMACOTHERAPY      | 38.89% (n=7/18)   |  |  |  |  |
| 12 | Marciniak, Macary                                       | PHCY 832      | INNOVATIONS IN COMMUNITY PHCY  | 85.71% (n=6/7)    |  |  |  |  |
| 13 | Wilson, Courtenay                                       | PHCY 836      | SUBSTANCE USE DISORDERS        | 57.14% (n=24/42)  |  |  |  |  |
| 14 | Kiser, Stephanie  | PHCY 841      | RURAL PHARMACY HEALTH 1        | 37.50% (n=3/8)    |  |  |  |  |
| 15 | Kiser, Stephanie  | PHCY 843      | RURAL PHARMACY HEALTH 3        | 50.00% (n=2/4)    |  |  |  |  |
| 16 | Gilmer, Benjamin  | PHCY 843      | RURAL PHARMACY HEALTH 3        | 50.00% (n=2/4)    |  |  |  |  |



# **Spring 2021 Student Course Evaluations Summary Report**

#### Spring 2021 COVID-19:

The UNC Eshelman School of Pharmacy transitioned to remote learning for all courses and reduced operations per University guidelines in mid-March 2020 in response to the COVID-19 global health pandemic. This transition impacted instructional practices and the student learning experience beginning the Spring 2020 semester.

This transition in the teaching and learning environment should be considered when reviewing the following results. Student feedback on courses and instructors is one of multiple data sources in review of faculty instructors and curricular quality improvement efforts.

#### **PREFACE**

The School's <u>Policy and Procedures on Student Evaluation of Course and Instructor Effectiveness</u> states that the Office of Organizational Effectiveness, Planning, and Assessment (OE), using established criteria, will review all student course evaluation results to determine whether any courses or instructors warrant further review or are worthy of recognition (*Appendix A*).

This report presents a summary of the *Spring 2021* student course evaluation results that met the School's established review criteria. The following tables specify the number of courses and instructors evaluated, the number and percentage of courses and instructors *warranting further review*; and the number and percentage of courses and instructors *worthy of recognition*.

It is important to keep in mind that student course evaluations represent *one* component of an overall course and instructor assessment process. The results do not reflect peer evaluation of instructor teaching effectiveness or a comprehensive, systematic review of a course.

Last updated: v2021 September 2



## **OVERVIEW**

| Spring 2021 Overall Response Rates |        |  |  |
|------------------------------------|--------|--|--|
| %                                  |        |  |  |
| Professional Courses               | 42.88% |  |  |
| Graduate Courses                   | 61.21% |  |  |
| Elective Courses <sup>23</sup>     | 54.49% |  |  |

<sup>&</sup>lt;sup>23</sup> Elective Courses can be Professional and/or Graduate.

| Spring 2021 Courses |                   |                               |       |             |                |  |
|---------------------|-------------------|-------------------------------|-------|-------------|----------------|--|
| COURSES             | Courses Evaluated | Warrant Further Review Worthy |       | Worthy of I | of Recognition |  |
| 600/1323            | #                 | #                             | %     | #           | %              |  |
| Professional        | 14                | 0                             | 0.00% | 3           | 21.43%         |  |
| Graduate            | 17                | 0                             | 0.00% | 3           | 17.65%         |  |
| Electives           | 23                | 0                             | 0.00% | 11          | 47.83%         |  |

| Spring 2021 Instructors |   |                                      |       |                                     |        |  |
|-------------------------|---|--------------------------------------|-------|-------------------------------------|--------|--|
| INSTRUCTORS             | <i>Instructors</i> Evaluated <sup>24,25</sup> | Warrant Further Review <sup>26</sup> |       | Worthy of Recognition <sup>27</sup> |        |  |
|                         | #   | #                                    | %     | #                                   | %      |  |
| Professional            | 58  | 0                                    | 0.00% | 37                                  | 63.79% |  |
| Graduate                | 29  | 0                                    | 0.00% | 12                                  | 41.38% |  |
| Electives               | 70  | 0                                    | 0.00% | 56                                  | 80.00% |  |

<sup>&</sup>lt;sup>24</sup> Course Directors identify instructors to be evaluated; there are no requirements on number of contact hours taught in order to be evaluated.

<sup>&</sup>lt;sup>25</sup> If an instructor was evaluated in more than one course, s/he is only counted once.

<sup>&</sup>lt;sup>26</sup> If an instructor met "warrants further review" criteria more than once, s/he is only counted once.

<sup>&</sup>lt;sup>27</sup> If an instructor met "worthy of recognition" criteria more than once, s/he is only counted once.



## **PROFESSIONAL PROGRAM**

| Spring 2021 Professional Program: Courses |             |             |           |             |  |
|---|-------------|-------------|-----------|-------------|--|
| Courses Evaluated                         | Warrant Fur | ther Review | Worthy of | Recognition |  |
| #   | #           | %           | #         | %           |  |
| 14  | 0           | 0.00%       | 3         | 21.43%      |  |

|                                      | Spring 2021 Professional Program - Courses: Warrant Further Review         |  |                 |               |  |  |  |
|--------------------------------------|--|--|-----------------|---------------|--|--|--|
| # Year Course Number Course Title Co |  |  | Course Director | Response Rate |  |  |  |
|                                      | No professional program courses met criteria of warranting further review. |  |                 |               |  |  |  |

|   | Spring 2021 Professional Program - Courses: Worthy of Recognition |               |                              |                   |                   |  |  |  |
|---|---|---------------|------------------------------|-------------------|-------------------|--|--|--|
| # | Year  | Course Number | Course Director              | Response Rate     |                   |  |  |  |
| 1 | PY1   | PHCY 511      | FOUND PHARMACOKINETICS       | Persky, Adam M    | 36.29% (n=45/124) |  |  |  |
| 2 | PY1   | PHCY 529      | PHARMACOTHERAPY: FOUNDATIONS | Rodgers, Jo Ellen | 49.19% (n=61/124) |  |  |  |
| 3 | PY3   | PHCY 722      | PHARMACY LAW                 | Campbell IV, Jack | 51.85% (n=70/135) |  |  |  |

| Spring 2021 Professional Program: Instructors |             |                           |           |                           |  |
|---|-------------|---------------------------|-----------|---------------------------|--|
| Instructors Evaluated <sup>28,29</sup>        | Warrant Fur | ther Review <sup>30</sup> | Worthy of | Recognition <sup>31</sup> |  |
| #   | # %         |                           | #         | %                         |  |
| 58  | 0           | 0.00%                     | 37        | 63.79%                    |  |

<sup>&</sup>lt;sup>28</sup>Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>29</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>30</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>31</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



|   | Spring 2021 Professional Program - Instructors: Warrant Further Review |            |               |              |               |  |  |
|---|--|------------|---------------|--------------|---------------|--|--|
| #   | Year   | Instructor | Course Number | Course Title | Response Rate |  |  |
| No professional program course instructors met criteria of warranting further review. |  |            |               |              |               |  |  |

|    |      | Spring 2021           | Professional Progr | am - Instructors: Worthy of Recognition |                   |
|----|------|-----------------------|--------------------|---|-------------------|
| #  | Year | Instructor            | Course Number      | Course Title                            | Response Rate     |
| 1  | PY1  | Frick, Amber          | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 2  | PY1  | Marx, Ashley          | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 3  | PY1  | Muluneh, Benyam       | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 4  | PY1  | Rodgers, Jo Ellen     | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 5  | PY1  | Rodgers, Philip       | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 6  | PY1  | Shepherd, John        | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 7  | PY1  | Sturpe, Deborah       | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 8  | PY1  | Williams, Dennis      | PHCY 510           | FOUND CLINICAL PHARMACOLOGY             | 40.31% (n=52/129) |
| 9  | PY1  | Persky, Adam          | PHCY 511           | FOUND PHARMACOKINETICS                  | 36.29% (n=45/124) |
| 10 | PY1  | Ainslie, Kristy       | PHCY 514           | PHARMACEUTICS II                        | 53.23% (n=66/124) |
| 11 | PY1  | Anselmo, Aaron        | PHCY 514           | PHARMACEUTICS II                        | 53.23% (n=66/124) |
| 12 | PY1  | Greene, Jessica       | PHCY 514           | PHARMACEUTICS II                        | 53.23% (n=66/124) |
| 13 | PY1  | Hingtgen, Shawn       | PHCY 514           | PHARMACEUTICS II                        | 53.23% (n=66/124) |
| 14 | PY1  | Nguyen, Juliane       | PHCY 514           | PHARMACEUTICS II                        | 53.23% (n=66/124) |
| 15 | PY1  | Shrewsbury, Robert    | PHCY 515L          | COMPOUNDING II: STERILE                 | 36.29% (n=45/124) |
| 16 | PY1  | Anksorus, Heidi       | PHCY 516           | FOUND PATIENT CARE                      | 40.32% (n=50/124) |
| 17 | PY1  | Savage, Amanda        | PHCY 516           | FOUND PATIENT CARE                      | 40.32% (n=50/124) |
| 18 | PY1  | Marciniak, Macary     | PHCY 519           | SELF-CARE & NONPRESCRIPT MEDS           | 38.71% (n=48/124) |
| 19 | PY1  | Rodgers, Jo Ellen     | PHCY 529           | PHARMACOTHERAPY: FOUNDATIONS            | 49.19% (n=61/124) |
| 20 | PY1  | Rodgers, Philip       | PHCY 529           | PHARMACOTHERAPY: FOUNDATIONS            | 49.19% (n=61/124) |
| 21 | PY1  | Williams, Dennis      | PHCY 529           | PHARMACOTHERAPY: FOUNDATIONS            | 49.19% (n=61/124) |
| 22 | PY2  | Muluneh, Benyam       | PHCY 631           | PHARMACOTHERAPY: INTEGRATED I           | 42.95% (n=67/156) |
| 23 | PY2  | Scott, Mollie         | PHCY 631           | PHARMACOTHERAPY: INTEGRATED I           | 42.95% (n=67/156) |
| 24 | PY2  | Sturpe, Deborah       | PHCY 631           | PHARMACOTHERAPY: INTEGRATED I           | 42.95% (n=67/156) |
| 25 | PY2  | Kiser, Stephanie      | PHCY 636           | LEADERSHIP AND PROF DEV I               | 46.15% (n=72/156) |
| 26 | PY2  | Williams, Charlene    | PHCY 636           | LEADERSHIP AND PROF DEV I               | 46.15% (n=72/156) |
| 27 | PY2  | Wolcott, Michael      | PHCY 636           | LEADERSHIP AND PROF DEV I               | 46.15% (n=72/156) |
| 28 | PY3  | Koval, Pete           | PHCY 718           | PATIENT CARE EXPERIENCE II              | 48.89% (n=66/135) |
| 29 | PY3  | Rodgers, Philip       | PHCY 718           | PATIENT CARE EXPERIENCE II              | 48.89% (n=66/135) |
| 30 | PY3  | Selinger, Rachel      | PHCY 718           | PATIENT CARE EXPERIENCE II              | 48.89% (n=66/135) |
| 31 | PY3  | Sleath, Betsy         | PHCY 718           | PATIENT CARE EXPERIENCE II              | 48.89% (n=66/135) |
| 32 | PY3  | Williams, Charlene    | PHCY 718           | PATIENT CARE EXPERIENCE II              | 48.89% (n=66/135) |
| 33 | PY3  | Campbell, Jack        | PHCY 722           | PHARMACY LAW                            | 51.85% (n=70/135) |
| 34 | PY3  | Steinbacher, Donna    | PHCY 722           | PHARMACY LAW                            | 51.85% (n=70/135) |
| 35 | PY3  | Cipriani, Amber       | PHCY 733           | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 36 | PY3  | Doligalski, Christina | PHCY 733           | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 37 | PY3  | Dupuis, Robert        | PHCY 733           | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |

|    |      | Spring 2021        | <b>Professional Progr</b> | am - Instructors: Worthy of Recognition |                   |
|----|------|--------------------|---------------------------|---|-------------------|
| #  | Year | Instructor         | Course Number             | Course Title                            | Response Rate     |
| 38 | PY3  | Harris, Suzanne    | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 39 | PY3  | Marx, Ashley       | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 40 | PY3  | Morbitzer, Kathryn | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 41 | PY3  | Phan, Thuy         | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 42 | PY3  | Rodgers, Jo Ellen  | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 43 | PY3  | Rohde, Kalynn      | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 44 | PY3  | Scott, Mollie      | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 45 | PY3  | Shepherd, John     | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 46 | PY3  | Sutton, Caroline   | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 47 | PY3  | Williams, Dennis   | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 48 | PY3  | Wilson, Bill       | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 49 | PY3  | Woodall, Tasha     | PHCY 733                  | INTEGRATED PHARMACOTHERAPY III          | 46.67% (n=63/135) |
| 50 | PY3  | Woodall, Tasha     | PHCY 800                  | GERIATRIC PHAR PRAC                     | 70.00% (n=7/10)   |



## **GRADUATE PROGRAM**

| Spring 2021 Graduate Program: Courses                          |   |       |   |             |
|--|---|-------|---|-------------|
| Courses Evaluated Warrant Further Review Worthy of Recognition |   |       |   | Recognition |
| #  | # | %     | # | %           |
| 17   | 0 | 0.00% | 3 | 17.65%      |

|   | Spring 2021 Graduate Program - Courses: Warrant Further Review         |              |                 |               |  |
|---|--|--------------|-----------------|---------------|--|
| # | Course Number  | Course Title | Course Director | Response Rate |  |
|   | No graduate program courses met criteria of warranting further review. |              |                 |               |  |

|   | Spring 2021 Graduate Program - Courses: Worthy of Recognition |                      |                                   |                  |  |  |
|---|---|----------------------|-----------------------------------|------------------|--|--|
| # | # Course Number Course Title Course Director Resp             |                      |                                   |                  |  |  |
| 1 | DPET 831-001  | QUANTITATIVE METHODS | Loop, Matthew                     | 100.00% (n=7/7)  |  |  |
| 2 | PACE 832-001  | FINANCIAL MANAGEMENT | Morbitzer, Kathryn and Bush, Paul | 76.92% (n=10/13) |  |  |
| 3 | PHRS 899-961  | DIVISION SEMINAR     | Morbitzer, Kathryn                | 62.96% (n=17/27) |  |  |

| Spring 2021 Graduate Program: Instructors |             |                           |                                     |        |
|---|-------------|---------------------------|-------------------------------------|--------|
| Instructors Evaluated <sup>32,33</sup>    | Warrant Fur | ther Review <sup>34</sup> | Worthy of Recognition <sup>35</sup> |        |
| #   | #           | %                         | #                                   | %      |
| 29  | 0           | 0.00%                     | 12                                  | 41.38% |

<sup>&</sup>lt;sup>32</sup> Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>33</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>34</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>35</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



|   | Spring 2021 Graduate Program - Instructors: Warrant Further Review         |               |              |               |  |  |
|---|--|---------------|--------------|---------------|--|--|
| # | Instructor   | Course Number | Course Title | Response Rate |  |  |
|   | No graduate program instructors met criteria of warranting further review. |               |              |               |  |  |

|    | Spring 2021 Graduate Program - Instructors: Worthy of Recognition |               |                           |                  |  |  |
|----|---|---------------|---------------------------|------------------|--|--|
| #  | Instructor  | Course Number | Course Title              | Response Rate    |  |  |
| 1  | Loop, Matthew   | DPET 831      | QUANTITATIVE METHODS      | 100.00% (n=7/7)  |  |  |
| 2  | Jay, Michael  | DPMP 863      | ADVANCED PHARMACEUTICS II | 100.00% (n=8/8)  |  |  |
| 3  | Kabanov, Alexander  | DPMP 863      | ADVANCED PHARMACEUTICS II | 100.00% (n=8/8)  |  |  |
| 4  | Sokolsky, Marina  | DPMP 863      | ADVANCED PHARMACEUTICS II | 100.00% (n=8/8)  |  |  |
| 5  | Eckel, Stephen  | PACE 820-965  | H-S PHARMACY LEADERSHIP   | 72.73% (n=8/11)  |  |  |
| 6  | Granko, Robert  | PACE 820-965  | H-S PHARMACY LEADERSHIP   | 72.73% (n=8/11)  |  |  |
| 7  | Moss, Adam  | PACE 820-965  | H-S PHARMACY LEADERSHIP   | 72.73% (n=8/11)  |  |  |
| 8  | Eckel, Stephen  | PACE 825-965  | FOUND PRACT HS PHARMACY   | 72.73% (n=8/11)  |  |  |
| 9  | Forshay, Elizabeth  | PACE 825-965  | FOUND PRACT HS PHARMACY   | 72.73% (n=8/11)  |  |  |
| 10 | Morbitzer, Kathryn  | PACE 825-965  | FOUND PRACT HS PHARMACY   | 72.73% (n=8/11)  |  |  |
| 11 | Bush, Paul  | PACE 832      | FINANCIAL MANAGEMENT      | 76.92% (n=10/13) |  |  |
| 12 | Rhea, Gene  | PACE 832      | FINANCIAL MANAGEMENT      | 76.92% (n=10/13) |  |  |
| 13 | Vest, Tyler   | PHRS 899-961  | DIVISION SEMINAR          | 62.96% (n=17/27) |  |  |
| 14 | Vest, Tyler   | PHRS 899-965  | DIVISION SEMINAR          | 72.73% (n=8/11)  |  |  |



## **ELECTIVE COURSES**

| Spring 2021 Elective Courses |   |       |    |        |
|------------------------------|---|-------|----|--------|
| Courses Evaluated14          | ed <sup>14</sup> Warrant Further Review Worthy of Recognition |       |    |        |
| #                            | #   | %     | #  | %      |
| 23                           | 0   | 0.00% | 11 | 47.83% |

<sup>&</sup>lt;sup>14</sup> Elective Courses can be Professional and/or Graduate.

|   | Spring 2021 Elective - Courses: Warrant Further Review              |              |                 |               |  |  |
|---|---|--------------|-----------------|---------------|--|--|
| # | Course<br>Number  | Course Title | Course Director | Response Rate |  |  |
|   | No elective courses met the criteria for warranting further review. |              |                 |               |  |  |

|    | Spring 2021 Elective - Courses: Worthy of Recognition |                                |  |                  |  |  |  |
|----|---|--------------------------------|--|------------------|--|--|--|
| #  | Course<br>Number                                      | Course Title                   | Course Director                          | Response Rate    |  |  |  |
| 1  | PHCY 726  | RESEARCH & SCHOLAR IN PHAR III | Lee, Craig                               | 65.38% (n=17/26) |  |  |  |
| 2  | PHCY 801  | RADIOPHARMACY 1                | Smith, H. Eric                           | 41.18% (n=7/17)  |  |  |  |
| 3  | PHCY 803  | RADIOPHARMACY 3                | Smith, H. Eric                           | 71.43% (n=5/7)   |  |  |  |
| 4  | PHCY 804  | TRAVEL MEDICINE CARE           | Sauls, Amy and<br>Schimmelfing, John     | 72.00% (n=18/25) |  |  |  |
| 5  | PHCY 807  | VET PHARMACY                   | Sorah, Emily                             | 33.33% (n=1/3)   |  |  |  |
| 6  | PHCY 830  | INTRO TO DRUG DEVELOPMENT      | Patterson, James                         | 40.00% (n=4/10)  |  |  |  |
| 7  | PHCY 833  | ADV CARDIOVAS PHARM            | Patterson, James                         | 45.16% (n=14/31) |  |  |  |
| 8  | PHCY 840  | HEALTH POLICY AND MANAGED CARE | Urick, Benjamin and<br>Blanchard, Carrie | 70.00% (n=14/20) |  |  |  |
| 9  | PHCY 842  | RURAL PHARMACY HEALTH 2        | Kiser, Stephanie                         | 37.50% (n=3/8)   |  |  |  |
| 10 | PHCY 844  | RURAL PHARMACY HEALTH 4        | Kiser, Stephanie                         | 75.00% (n=3/4)   |  |  |  |
| 11 | PHCY 846  | PSYCH PHARMACOTHERAPY          | Harris, Suzanne                          | 67.86% (n=19/28) |  |  |  |

| Spring 2021 Elective Instructors  |   |       |    |                           |
|---|---|-------|----|---------------------------|
| Instructors Evaluated <sup>36,37</sup> Warrant Further Review <sup>38</sup> Worthy of Recognition <sup>39</sup> |   |       |    | Recognition <sup>39</sup> |
| #   | # | %     | #  | %                         |
| 70  | 0 | 0.00% | 56 | 80.00%                    |

<sup>&</sup>lt;sup>36</sup>Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>37</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>38</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>39</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



|   | Spring 2021 Elective - Instructors: Warrant Further Review                 |               |              |               |  |
|---|--|---------------|--------------|---------------|--|
| # | Instructor   | Course Number | Course Title | Response Rate |  |
|   | No elective course instructors met criteria for warranting further review. |               |              |               |  |

|    | Spr                    | ing 2021 Elective - | Instructors: Worthy of Recognition |                  |
|----|------------------------|---------------------|------------------------------------|------------------|
| #  | Instructor             | Course Number       | Course Title                       | Response Rate    |
| 1  | Ciarrocca, Katharine   | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 2  | Fisher, Edwin          | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 3  | Goodnight, William     | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 4  | Heisler, Stephen       | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 5  | Ives, Timothy          | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 6  | Izlar, Camille         | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 7  | Jones, Morgan          | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 8  | Lawson, Claire         | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 9  | McKnight, Lauren       | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 10 | Palmer, Carrie         | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 11 | Sayre, Kate            | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 12 | Wagner, Jennie         | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 13 | Williams, Charlene     | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 14 | Young, Laura           | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 15 | Zhang, Alice           | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 16 | Zieff, Gabriel         | PHCY 608I           | MANAG DIABETES MELL                | 29.41% (n=5/17)  |
| 17 | Carlson, Rebecca       | PHCY 624            | RESEARCH & SCHOLAR IN PHARM I      | 44.68% (n=21/47) |
| 18 | Lee, Craig             | PHCY 624            | RESEARCH & SCHOLAR IN PHARM I      | 44.68% (n=21/47) |
| 19 | Mclaughlin, Jacqueline | PHCY 624            | RESEARCH & SCHOLAR IN PHARM I      | 44.68% (n=21/47) |
| 20 | Sleath, Betsy          | PHCY 624            | RESEARCH & SCHOLAR IN PHARM I      | 44.68% (n=21/47) |
| 21 | Carpenter, Delesha     | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 22 | Dumond, Julie          | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 23 | Lee, Craig             | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 24 | Loop, Matthew          | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 25 | Mclaughlin, Jacqueline | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 26 | Tak, Casey             | PHCY 726            | RESEARCH & SCHOLAR IN PHAR III     | 65.38% (n=17/26) |
| 27 | Smith, H.              | PHCY 801            | RADIOPHARMACY 1                    | 41.18% (n=7/17)  |
| 28 | Smith, H.              | PHCY 803            | RADIOPHARMACY 3                    | 71.43% (n=5/7)   |
| 29 | Sauls, Amy             | PHCY 804            | TRAVEL MEDICINE CARE               | 72.00% (n=18/25) |
| 30 | Schimmelfing, John     | PHCY 804            | TRAVEL MEDICINE CARE               | 72.00% (n=18/25) |
| 31 | Sorah, Emily           | PHCY 807            | VET PHARMACY                       | 33.33% (n=1/3)   |
| 32 | Campbellbright, Stacy  | PHCY 808            | CRITICAL CARE                      | 59.57% (n=28/47) |
| 33 | McKinzie, Brian        | PHCY 808            | CRITICAL CARE                      | 59.57% (n=28/47) |
| 34 | Murray, Brian          | PHCY 808            | CRITICAL CARE                      | 59.57% (n=28/47) |
| 35 | Shepherd, John         | PHCY 813            | CLINICAL TOXICOLOGY                | 18.75% (n=6/32)  |

|    | Spring 2021 Elective - Instructors: Worthy of Recognition |               |                                |                  |  |  |  |
|----|---|---------------|--------------------------------|------------------|--|--|--|
| #  | Instructor  | Course Number | Course Title                   | Response Rate    |  |  |  |
| 36 | Shepherd, John  | PHCY 814      | DISASTER PREPAREDNESS          | 36.00% (n=9/25)  |  |  |  |
| 37 | Smith, H.   | PHCY 817      | THE DRUG DEVELOPMENT PROCESS   | 11.11% (n=1/9)   |  |  |  |
| 38 | Smith, Philip   | PHCY 817      | THE DRUG DEVELOPMENT PROCESS   | 28.57% (n=4/14)  |  |  |  |
| 39 | Cipriani, Amber   | PHCY 822      | HEM/ONC                        | 69.05% (n=29/42) |  |  |  |
| 40 | Muluneh, Benyam   | PHCY 822      | HEM/ONC                        | 69.05% (n=29/42) |  |  |  |
| 41 | Patterson, James  | PHCY 830      | INTRO TO DRUG DEVELOPMENT      | 40.00% (n=4/10)  |  |  |  |
| 42 | Patterson, James  | PHCY 833      | ADV CARDIOVAS PHARM            | 45.16% (n=14/31) |  |  |  |
| 43 | Blum, Lauren  | PHCY 839      | GLOBAL & RURAL HEALTH          | 96.88% (n=31/32) |  |  |  |
| 44 | Kiser, Stephanie  | PHCY 839      | GLOBAL & RURAL HEALTH          | 96.88% (n=31/32) |  |  |  |
| 45 | Steeb, David  | PHCY 839      | GLOBAL & RURAL HEALTH          | 96.88% (n=31/32) |  |  |  |
| 46 | Blanchard, Carrie   | PHCY 840      | HEALTH POLICY AND MANAGED CARE | 70.00% (n=14/20) |  |  |  |
| 47 | Hiller, Debbie  | PHCY 840      | HEALTH POLICY AND MANAGED CARE | 70.00% (n=14/20) |  |  |  |
| 48 | O'Hara, Brenden   | PHCY 840      | HEALTH POLICY AND MANAGED CARE | 70.00% (n=14/20) |  |  |  |
| 49 | Swanson, Ryan   | PHCY 840      | HEALTH POLICY AND MANAGED CARE | 70.00% (n=14/20) |  |  |  |
| 50 | Urick, Benjamin   | PHCY 840      | HEALTH POLICY AND MANAGED CARE | 70.00% (n=14/20) |  |  |  |
| 51 | Castelblanco, Frank                                       | PHCY 842      | RURAL PHARMACY HEALTH 2        | 37.50% (n=3/8)   |  |  |  |
| 52 | Kiser, Stephanie  | PHCY 842      | RURAL PHARMACY HEALTH 2        | 37.50% (n=3/8)   |  |  |  |
| 53 | Lefler, Lisa  | PHCY 842      | RURAL PHARMACY HEALTH 2        | 37.50% (n=3/8)   |  |  |  |
| 54 | Plautt, Tom   | PHCY 842      | RURAL PHARMACY HEALTH 2        | 37.50% (n=3/8)   |  |  |  |
| 55 | Kiser, Stephanie  | PHCY 844      | RURAL PHARMACY HEALTH 4        | 75.00% (n=3/4)   |  |  |  |
| 56 | Ulrich, Irene   | PHCY 844      | RURAL PHARMACY HEALTH 4        | 75.00% (n=3/4)   |  |  |  |
| 57 | Frick, Amber  | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 58 | Harris, Suzanne   | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 59 | Jacobs, Michelle  | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 60 | Mitchell, J. Cameron                                      | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 61 | Owings, Laney   | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 62 | Sutton, Caroline  | PHCY 846      | PSYCH PHARMACOTHERAPY          | 67.86% (n=19/28) |  |  |  |
| 63 | Jarstfer, Michael   | PHRS 802      | DRUG DEV AND PROF DEV          | 70.59% (n=12/17) |  |  |  |
| 64 | Taylor, William   | PHRS 802      | DRUG DEV AND PROF DEV          | 70.59% (n=12/17) |  |  |  |



# **Summer 2021 Student Course Evaluations Summary Report**

#### Summer 2021 COVID-19:

The UNC Eshelman School of Pharmacy transitioned to remote learning for all courses and reduced operations per University guidelines in mid-March 2020 in response to the COVID-19 global health pandemic. This transition impacted instructional practices and the student learning experience beginning the Spring 2020 semester.

This transition in the teaching and learning environment should be considered when reviewing the following results. Student feedback on courses and instructors is one of multiple data sources in review of faculty instructors and curricular quality improvement efforts.

#### **PREFACE**

The School's <u>Policy and Procedures on Student Evaluation of Course and Instructor Effectiveness</u> states that the Office of Organizational Effectiveness, Planning, and Assessment (OE), using established criteria, will review all student course evaluation results to determine whether any courses or instructors warrant further review or are worthy of recognition (*Appendix A*).

This report presents a summary of the *Summer 2021* student course evaluation results that met the School's established review criteria. The following tables specify the number of courses and instructors evaluated, the number and percentage of courses and instructors *warranting further review*; and the number and percentage of courses and instructors *worthy of recognition*.

It is important to keep in mind that student course evaluations represent *one* component of an overall course and instructor assessment process. The results do not reflect peer evaluation of instructor teaching effectiveness or a comprehensive, systematic review of a course.

Last updated: v2021 September 2



## **OVERVIEW**

| Summer 2021 Overall Response Rates |       |  |  |  |
|------------------------------------|-------|--|--|--|
| %                                  |       |  |  |  |
| Professional Courses               | n/a   |  |  |  |
| Graduate Courses                   | n/a   |  |  |  |
| Elective Courses <sup>40</sup>     | 76.9% |  |  |  |

<sup>&</sup>lt;sup>40</sup> Elective Courses can be Professional and/or Graduate.

| Summer 2021 Courses |                   |                                    |       |   |             |  |
|---------------------|-------------------|------------------------------------|-------|---|-------------|--|
| COURSES             | Courses Evaluated | Warrant Further Review Worthy of I |       |   | Recognition |  |
| COURSES             | #                 | #                                  | %     | # | %           |  |
| Professional        | 0                 | 0                                  | 0.00% | 0 | 0.00%       |  |
| Graduate            | 0                 | 0                                  | 0.00% | 0 | 0.00%       |  |
| Electives           | 1                 | 0                                  | 0.00% | 0 | 0.00%       |  |

| Summer 2021 Instructors |                             |                                      |       |                                     |         |  |
|-------------------------|-----------------------------|--------------------------------------|-------|-------------------------------------|---------|--|
| INSTRUCTORS             | Instructors Evaluated 41,42 | Warrant Further Review <sup>43</sup> |       | Worthy of Recognition <sup>44</sup> |         |  |
| INSTRUCTORS             | #                           | #                                    | %     | #                                   | %       |  |
| Professional            | 0                           | 0                                    | 0.00% | 0                                   | 0.00%   |  |
| Graduate                | 0                           | 0                                    | 0.00% | 0                                   | 0.00%   |  |
| Electives               | 7                           | 0                                    | 0.00% | 7                                   | 100.00% |  |

<sup>&</sup>lt;sup>41</sup> Course Directors identify instructors to be evaluated; there are no requirements on number of contact hours taught in order to be evaluated.

<sup>&</sup>lt;sup>42</sup> If an instructor was evaluated in more than one course, s/he is only counted once.

<sup>&</sup>lt;sup>43</sup> If an instructor met "warrants further review" criteria more than once, s/he is only counted once.

<sup>&</sup>lt;sup>44</sup> If an instructor met "worthy of recognition" criteria more than once, s/he is only counted once.



## **ELECTIVE COURSES**

| Summer 2021 Elective Courses    |  |       |   |       |  |  |
|---------------------------------|--|-------|---|-------|--|--|
| Courses Evaluated <sup>45</sup> | Warrant Further Review Worthy of Recognition |       |   |       |  |  |
| #                               | #  | %     | # | %     |  |  |
| 1                               | 0  | 0.00% | 0 | 0.00% |  |  |

<sup>&</sup>lt;sup>45</sup> Elective Courses can be Professional and/or Graduate.

|   | Summer 2021 Elective - Courses: Warrant Further Review              |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|
| # | # Course Number Course Title Course Director Response Rate          |  |  |  |  |  |  |
|   | No elective courses met the criteria for warranting further review. |  |  |  |  |  |  |

| Summer 2021 Elective - Courses: Worthy of Recognition           |               |              |                 |               |  |  |
|---|---------------|--------------|-----------------|---------------|--|--|
| #   | Course Number | Course Title | Course Director | Response Rate |  |  |
| No elective courses met the criteria for worthy of recognition. |               |              |                 |               |  |  |

| Summer 2021 Elective Instructors  |       |       |   |         |  |
|---|-------|-------|---|---------|--|
| Instructors Evaluated <sup>46,47</sup> Warrant Further Review <sup>48</sup> Worthy of Recognition <sup>49</sup> |       |       |   |         |  |
| #   | # % # |       |   |         |  |
| 7   | 0     | 0.00% | 7 | 100.00% |  |

<sup>&</sup>lt;sup>46</sup> Course Directors identify instructors to be evaluated by students; there are no requirements on number of contact hours taught in order to be evaluated. Therefore, some instructors may have taught only one class session; whereas, other instructors may have taught numerous times in one or more courses.

<sup>&</sup>lt;sup>47</sup> If an instructor was evaluated in more than one course, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>48</sup> If an instructor met "warrants further review" criteria more than once, in a given Program or Course Type, s/he is only counted once.

<sup>&</sup>lt;sup>49</sup> If an instructor met "worthy of recognition" criteria more than once, in a given Program or Course Type, s/he is only counted once.



| Summer 2021 Elective - Instructors: Warrant Further Review                 |   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| #  | # Instructor Course Number Course Title Response Rate |  |  |  |  |  |
| No elective course instructors met criteria for warranting further review. |   |  |  |  |  |  |

|   | Summer 2021 Elective - Instructors: Worthy of Recognition |               |                     |                 |  |  |
|---|---|---------------|---------------------|-----------------|--|--|
| # | Instructor  | Course Number | Course Title        | Response Rate   |  |  |
| 1 | Scott, Mollie   | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 2 | Schimmelfing, John  | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 3 | Steeb, David  | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 4 | Zeeman, Jacqueline  | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 5 | Ainslie, Kristy   | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 6 | Nguyen, Juliane   | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |
| 7 | Brown, Patrick  | PHCY 850      | PHARMACY INTERNSHIP | 76.9% (n=10/13) |  |  |



#### APPENDIX A: STUDENT COURSE EVALUATION REVIEW CRITERIA (REVISED 01/2015)

The Office of Organizational Effectiveness, Planning, and Assessment (OE) reviews all professional and graduate course evaluation results (including electives) using the below criteria:

#### Courses

- A. Warranting Further Review
  - 1. Median rating of <3 on 3 or more questions; OR,
  - 2. Median rating of <3 for "overall rating of course" question
- B. Worthy of Recognition
  - 1. Median rating  $\geq$  4.5 on 4 or more questions; AND,
  - 2. Median rating  $\geq$  4.5 for "overall rating of course" question

#### **Instructors**

- C. Warranting Further Review
  - 1. Median rating of <3 for "Overall, the instructor was an effective teacher." question
- D. Worthy of Recognition
  - 1. Median rating ≥ 4.5 for "Overall, the instructor was an effective teacher." question

#### **Evaluation Instrument Details**

- Likert scale:
  - 1=Never, 2=Rarely, 3=Sometimes, 4=Usually, 5=Always, or
  - 1=Poor, 2=Fair, 3=Good, 4=Very Good, 5=Excellent, or
  - 1=Strongly Disagree, 2=Disagree, 3=Neither Disagree/Agree, 4=Agree, 5=Strongly Agree
- Number of Likert Scale Questions: 6 Course-Level Questions and 2 Instructor-Level Questions

<u>Custom Questions</u>: Custom questions will not be included in OE's review of course evaluation results.

<u>Graduate Program</u>: In order for graduate courses/instructors to be identified as "warranting further review" or "worthy of recognition", student response rates on course evaluations must be approximately 80% for courses with 10 or fewer students, and approximately 60% for courses with 11 or more students.